

FEES AND PAYMENT 2026-27

- ✓ Payment required by 1:00 p.m. Friday before travel week
- ✓ Bookings are confirmed only after payment is received
- ✓ Unpaid bookings may be cancelled



If a client requires a volunteer support person to accompany them during the trip, an additional \$18 contribution will be charged to cover the volunteer's lunch.

Destination	Fee (per trip)
Perth	\$165
Perth (via Williams)	\$165
Busselton	\$175
Bunbury	\$140
Joondalup	\$180

CANCELLATIONS & REFUNDS



If you cancel at least one business day before travel, a full refund will be provided.



Community Assisted Transport Service (C.A.T.S.)



(08) 9890 0900



Monday to Friday
8:30 a.m. – 4:30 p.m.

Proudly Supported By



C.A.T.S.

COMMUNITY ASSISTED TRANSPORT SERVICE

Helping you get to specialist medical appointments.

Transport assistance for Narrogin and surrounding communities.



- Volunteer-supported service
- Specialist medical appointments
- Perth, Bunbury, Busselton and Joondalup trips
- Accessible and affordable transport



WHO CAN USE C.A.T.S.?

C.A.T.S. assists people who need transport to attend specialist medical appointments or services that are not available locally.

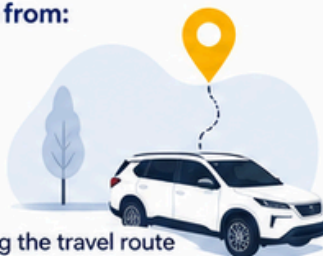
You may be eligible if you:

- ✓ Live in Narrogin or surrounding communities
- ✓ Are unable to travel independently
- ✓ Need to attend a specialist medical appointment



Pick-up is available from:

- Narrogin
- Cuballing
- Williams
- Wandering
- Boddington
- Other locations along the travel route (subject to approval)



If you live outside these areas, you may be asked to meet the driver at a suitable location (see above).



Please Note

C.A.T.S. operates independently of the Patient Assisted Travel Scheme (PATS).

If you are eligible for PATS, reimbursement claims must be arranged separately.



C.A.T.S.

COMMUNITY ASSISTED TRANSPORT SERVICE



HOW TO BOOK

Contact the Shire of Narrogin to discuss your transport needs:



(08) 9890 0900



Visit the Shire Administration Office in person Monday to Friday 8:30 a.m. – 4:30 p.m.



Scan the QR code below to submit an online enquiry



Please ensure your medical appointment is scheduled, where possible, within the following timeframes:



Summer: 9:00 a.m. – 3:00 p.m.



Winter: 10:00 a.m. – 2:00 p.m.



Appointments outside these hours may still be considered on a case-by-case basis.



Please be prepared to provide evidence of your medical appointment if requested.



SUPPORT & ACCESSIBILITY

You may:

- ✓ Travel independently
- ✓ Bring a support person
- ✓ Request a volunteer support person



What Volunteer Support Persons Can Do

- Assist you into and out of the vehicle
- Escort you to reception



What They Cannot Do

- Provide medical care
- Assist with personal care
- Make medical decisions on your behalf



Please advise us when booking if you require:

- Wheelchair access
- Walking frame storage
- Other mobility aids



Important

Bookings should be made at least one week in advance.

All bookings are subject to volunteer and vehicle availability. A C.A.T.S. Coordinator will review your request and contact you to confirm whether the booking can proceed.

