

If a CATS carer is required to accompany a person to an appointment, lunch and refreshment money to the value of \$18.00 is requested to be paid for the carer.

The Aged Pension Fuel Card may be used. If the Aged Pension Fuel Card is used the balance of the \$115.00 must be paid in cash to Narrogin Regional Homecare.

The CATS vehicle is funded and operated as a community service and driven by volunteers.

All parking costs incurred during your trip must be paid for by the passenger.

Passengers are to advise the driver (via the CATS car phone) as soon as their medical appointments are finished. The driver will respond as soon as possible.

Proudly Sponsored by:

Shire of Narrogin
Narrogin Rev Heads
Foundation Narrogin Lions
Club
Volunteer Drivers and Carers



CATS
Community Assisted
Transport Service



This Service is for members of Narrogin and District communities requiring transport to specialist medical appointments and services not available locally.

Bookings

The CATS vehicle bookings are coordinated by volunteers and the Shire of Narrogin, Narrogin Regional Homecare.

Specialist/ Hospital appointments are to be made after 10.00am and before 2.00pm for the safety of the driver and passengers.

To make a booking for the CATS vehicle please contact Narrogin Regional Homecare on 9890 0700 Monday to Friday between 9.00am and 3.00pm. Please book as early as possible and no later than 1 week's notice if possible.

For a confirmed booking two forms need to be presented at the Narrogin Regional Homecare Office and payment finalised:

- 1) Your letter of appointment confirming date, time and location. If electronic we may ask you to forward or email Homecare a copy.
- 2) If a new client a CATS profile form which gives details of next of kin, current medications and medical conditions.

Passengers will be contacted by their designated driver the day/evening prior to your scheduled trip to arrange a pick up time.

Passengers are to be ready at the arranged pick up time as the vehicle may have other people travelling and must have passengers to their appointments on time.

If a carer is needed, notification at the time of booking is required. If a wheel chair is needed a carer must be appointed to accompany client. Volunteer drivers are not carers.

Accessing PATS Financial Support

(Patient Assisted Transport Scheme)

To access the PATS voucher, clients need to have a Medicare Card and a PATS referral and specialist form to be collected from Narrogin District Hospital or Doctors Surgery.

PATS Patient Details to be completed by patient (initial setup only)

Trip/Claim is to be completed by patient, for every appointment claim and returned to the District Hospital for processing as soon as possible.

Verification of Attendance The first section is for the patient to complete and the second section is for the specialist or clinic employee to complete and sign. Please note that anyone from the Specialist Rooms is able to sign the form as it is a confirmation of attending the appointment.

The form needs to be returned to the Narrogin Regional Hospital upon return to Narrogin.

When a date has been given for an appointment, the hospital must be informed of the date. Vouchers are usually only issued if requested at the Hospital at least 48 hours before the appointment.

Payment

Payment for CATS transport is required prior to the trip. We also accept Eftpos payments over the phone.

Williams to Perth	\$165.00
Narrogin to Perth	\$165.00
Narrogin to Bunbury	\$140.00
Narrogin to Joondalup	\$180.00
Narrogin to Busselton.....	\$175.00
CATS Carer.....	\$18.00

All prices are for a return trip on the same day. The cost includes lunch for the driver.

All payments need to be made before or on the day of travel.

Under no circumstances will the drivers accept any gratuity. Donations to the CATS vehicle will be gratefully accepted and a receipt issued.